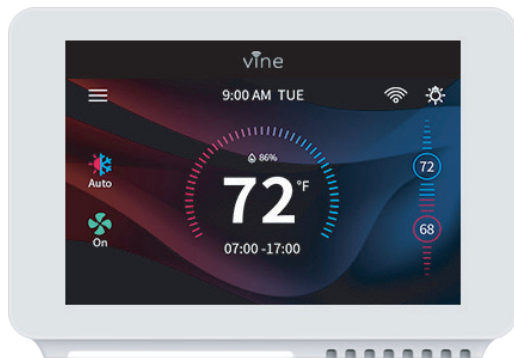


Vine Smart Control
TJ-919E Wi-Fi Thermostat
User Guide



User Manual

Electronic manual and installation video

1. This user manual only includes installation and simple setup instructions. For the more detailed operating instructions and user guide, scan the QR code.
2. Watch installation video by scanning the QR code.



Electronic manual



Installation Video

WE ARE HERE TO HELP, 24/7 !

WEBSITE: www.vineconnected.com

EMAIL: support@vineconnected.com

HOTLINE: 1-800-264-3457(09:00am~05:00pm MON~FRI PST)

Vine App Setup

1. To download the "Vine Smart Control" app, scan the QR code or search "Vine Smart Control" in the Apple App Store or Google Play Store.

iOS/Android

App Download



2. Open the "Vine Smart Control" app. If you already have an account, tap Sign In. To create a new account, tap Sign Up.

Note: You must create your own Vine account to use third-party services and products. These will not work with a guest account. With a Vine account, you can also allow your family and friends to control your smart thermostat.







3. Tap + and select your smart thermostat.

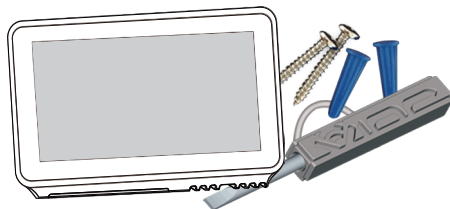
4. Follow the in-app instructions to set up your smart thermostat.

Note: You can change the name and icon at any time by going to the smart thermostat screen and tapping. You can use the Vine app to connect your smart thermostat to Amazon Alexa or Google Assistant.

Vine Thermostat - A Smart Choice for Smart Life!

Here's what you'll find in the box:

	Vine Wi-Fi Thermostat	1 piece
	Screw sets	2 pairs
	Flathead screwdriver	1 piece
	Wire labels	1 piece
	Jumper wire	1 piece
	User Manual	1 piece



You may also need these tools:



Phillips screwdriver



Level



Pencil



Home Wi-Fi Password

Compatibility Section:

For conventional (gas/oil/propane/electric), Heat-pump, and Dual Fuel Systems.

> 2-Heat & 2-Cool > 1-Heat & 1-Cool > Heat Only > Cool Only

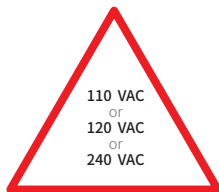
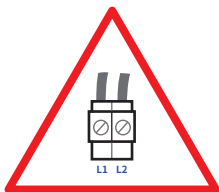
> Heat Pump with Auxiliary Heating and Emergency Heating

C-wire is required to power the thermostat

Incompatible wiring and voltage

Please check the wall plate of your old thermostat to see if there's any indication as follows:

- **Does not work with electric baseboard heat(110VAC~240VAC)**
- **Does not work with millivolt systems**
- **Does not support S terminals for indoors and outdoors sensors.**



NOTE : If you are unsure, please contact a professional for help or call 1-800-264-3457

Create an account

When the app is ready, we need to move to next step to create an account, which is important for full functioning and remote access of the thermostat. Create the account with a valid email address and remember well the password as the thermostat will be linked to this email address once registered.

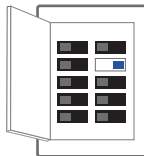


Installation

TJ-919E is designed to work with most of the standard 24V AC low voltage heating and cooling systems, such as gas and oil furnaces, heat pumps, and single or dual-stage systems.

Step 1 Switch off power

IMPORTANT as this protects you from blowing a fuse in your equipment. To make sure the power is off, change the temperature with your current thermostat and wait for at least 5 minutes to be sure that the system is OFF.



Breaker Box

or



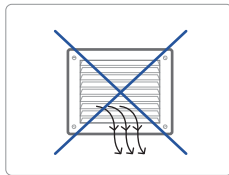
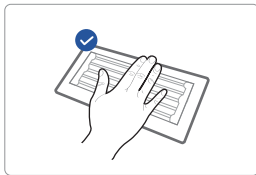
Switch

Step 2

Check that your system is off

Confirm your system is off by turning on your heat (during winter) or your AC (during summer). Wait a few minutes—you should not feel air coming from your vents.

NOTE : If you have a digital thermostat that has a blank display, skip this step.

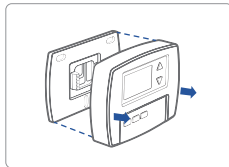


Step 3

Remove your old thermostat from the wall plate

Most thermostats allow you to remove the main unit and provide access to a wall plate which holds the wiring terminals, you can take off the thermostat by grasping and gently pulling. Some thermostats may have screws, buttons, or clasps.

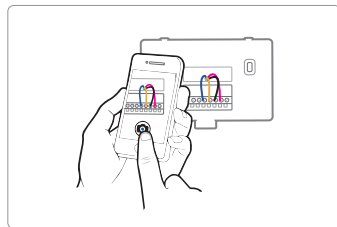
NOTE : DO NOT remove any wires from your old thermostat in this step.



Step 4

Take a picture of the wiring

Take a clear picture of the wiring of your existing wall plate, make sure the wire terminal labels are clear enough to be read. This will be important reference for next step.

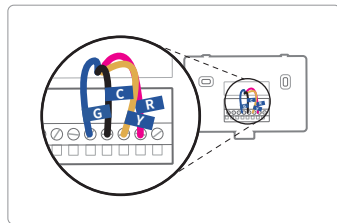


Step 5

Label the wires

Label the old wall plate wires with labels from our new thermostat box.

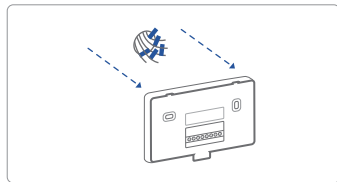
NOTE : if there's an Rc or Rh wire, attach the R lable to it.



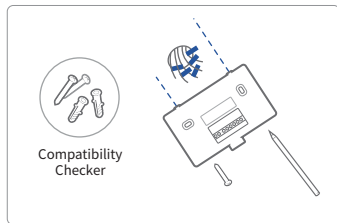
Step 6**Disconnect the wires and remove the old wall plate**

Disconnect the wires from the old thermostat one by one, you may need a screwdriver to release wires from terminals.









NOTE : Wrap the wires around a pen or pencil so they don't fall back into the hole in the wall.

**Step 7****Mount the New Wall Plate**

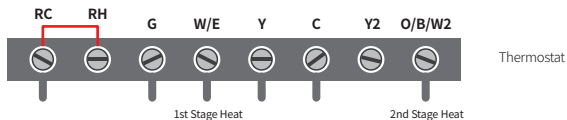
Use the screw set (screw & anchor) to mount the new wall plate. In most cases, the old mounting position can be used; if not, apply the new set. Be sure to check the alignment of the new wall plate before and after the wall plate installation.



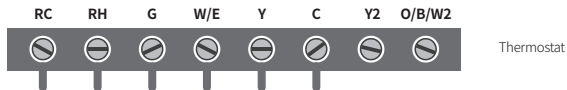
Use the picture you took before as reference to wire, the following chart is a wiring diagram for common systems, please make sure that a C-wire exists in your old thermostat system.

Terminal		Conventional System	Heat Pump System
RC		Power for cooling, 24V	Power for cooling, 24V
RH		Power for heating, 24V	Power for heating, 24V
C		Common wire, 24V	Common wire, 24V
G		Fan	Fan
Y		1st Stage Cool	1st outdoor Stage Heat
Y2		2nd Stage Cool	2nd outdoor Stage Heat
W/E		1st Stage Heat	1st Stage Auxiliary/Emergency Heat
O/B/W2		2nd Stage Heat	Changeover (reversing valve) connection for heat pump

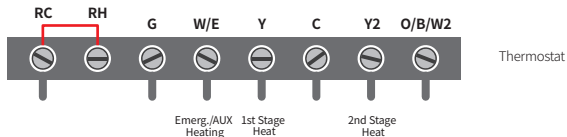
Single Stage Heat / Two Stage Heat- Furnace / Boiler with C-wire



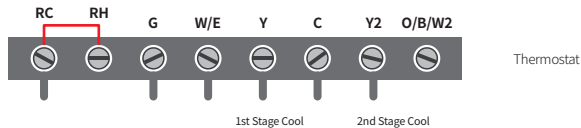
Combined Single Stage Heat and Single Cool Stage with C-wire (Remove Pre-installed Jumper) Cool Furnace and Air Conditioner



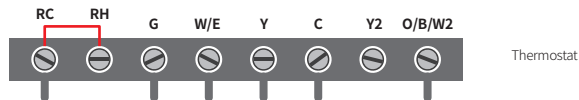
Single Stage / Two Stage Heat Pump with Emergency Heat and Auxiliary Heat with C-wire



Single Stage Cool / Two Stage Cool-Air conditioner



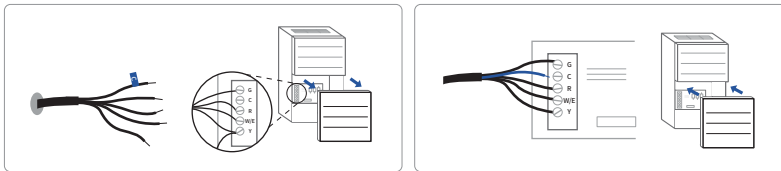
Dual Fuel System-Combined Single Stage Heat Pump and Single Stage Furnace with C-wire



If C-wire does not exist in your system, check the instruction below:

Do you have a spare wire? Yes.

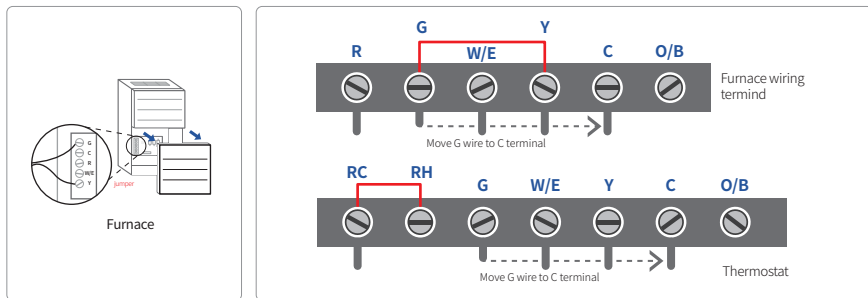
1. Check for the spare wire behind your wall plate or old thermostat, if there's one, connect it to the C-terminal of the new wall plate.
2. Remove the cover of the furnace or heating system, open the cover of the heating/cooling system to find the control board where you should find the same terminal labels as of the thermostat.
3. Find the other end of the spare wire, locate the bundle of wire with the same labels as that of your thermostat end.
4. Connect the spare wire to the C-terminal.
5. Close the cover of the furnace or heating system.



Conventional system without C wire (also known as 4-wire system)

1. Remove the cover of the furnace or heating system, open the cover of the heating/cooling system to find the control board where you should find the same terminal labels as of the thermostat, move the G-wire to the C-wire, then connect G and Y terminals with the jumper wire (included in packing box).
2. At the same thermostat, connect C-wire and G-wire.
3. By this configuration, the thermostat will have NO fan control function.

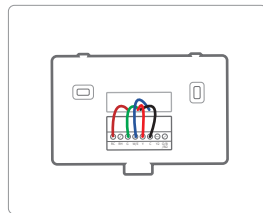
NOTE : You may need to unscrew the cover, the control board may be either at the top or bottom.



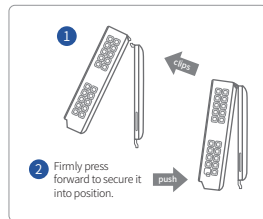
Step 8**Connect the wires to the new wall plate**

Refer to the above wiring diagram, insert all wires vertically from the open socket into the proper terminal. Ensure each wire is inserted into the matching terminal (refer to the photo taken previously if needed). Pull wires gently to ensure wires are securely fastened.

When all wires are connected well, place excess part of the wires back to the wall.

**Step 9****Install the thermostat to the wall plate**

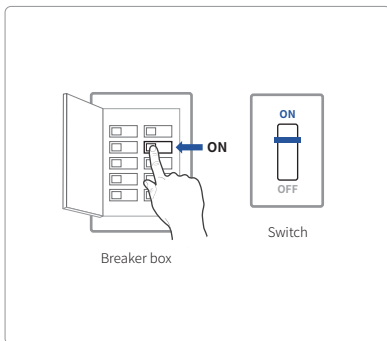
First aim the two clips in upper part of the thermostat to the top of the wall plate, then gently push and fit the wiring pole to the terminals on the wall plate.



Step 10

Power on and Enjoy

Turn on the switch that controls your heating and cooling system, the thermostat will be powered on and prompt you to start the setup. If you have any trouble installing the device or app, check the below information for help, or simply visit our websites for installation videos.



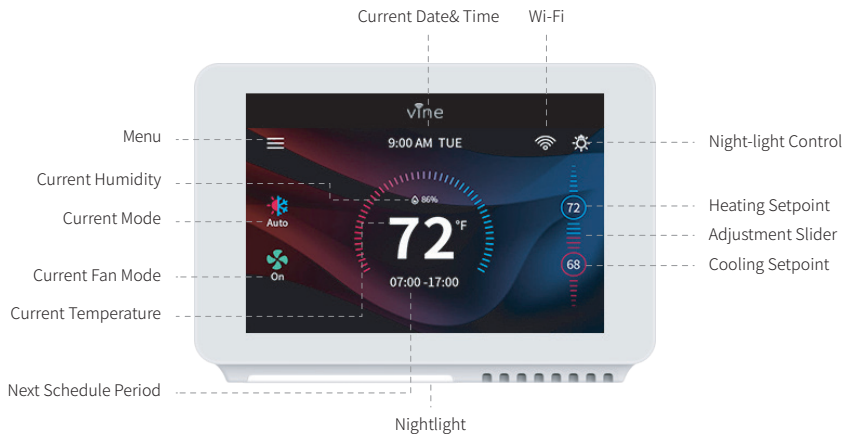
WE ARE HERE TO HELP, 24/7 !

WEBSITE : www.vineconnected.com

EMAIL : support@vineconnected.com

HOTLINE: 1-800-264-3457(09:00am~05:00pm
MON~FRI PST)

Main Screen



Device Initial Setup

For a quick and easy way to start using your new smart thermostat, the device will automatically direct you to the Initialization Setup process once it's turned on for the first time.

- 1 Equipment Type**
Select your home's heating equipment type from the options available:

Gas/oil/Furnace, Electric, Heat Pump, Dual Fuel or no Heating. Select according to your heating system.



Below is a list of possible examples which may help you to select correctly:

NOTE : If you are unsure of which option to select, contact 1-800-264-3457

If you have a furnace or boiler:

1. Select Gas/Oil/Furnace and tap "Setup".
2. Then select Appliance or Thermostat depending on your personal preferences for fan control.
3. Tap "Next" at the bottom of the screen to continue.



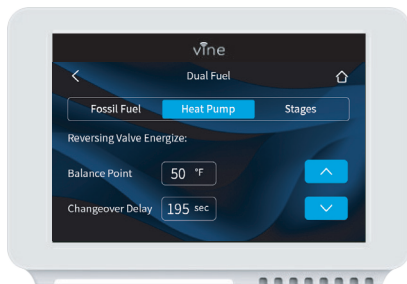
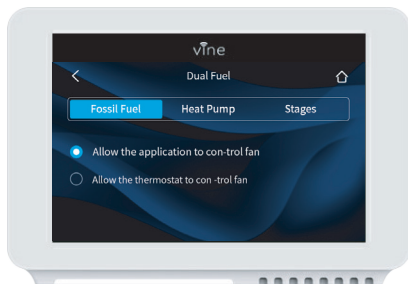
If you have a heat pump:

1. Select Heat Pump and tap the "Setup button".
2. Then follow the on-screen instructions.
3. Tap "Next" at the bottom of the screen to continue.



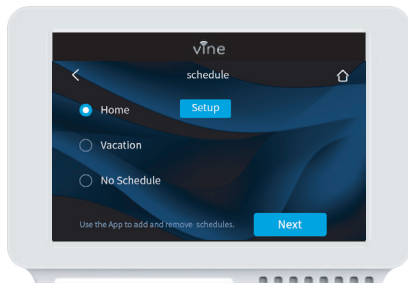
If you have a **Dual fuel system**:

1. Select Dual Fuel and tap "Setup".
2. Then follow the on-screen instructions to configure the fossil fuel heating appliance settings.
3. Tap "Next" at the bottom of the screen to continue.
4. Then follow the on-screen instructions to configure the heat pump heating appliance setting.



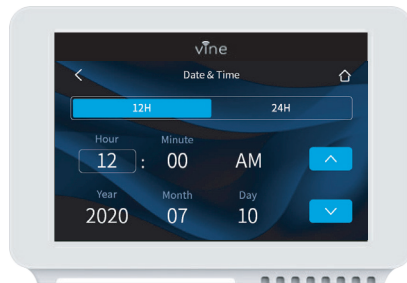
2 Schedule

Only 2 schedules (Home & Vacation) will be available during offline operation. However, this list can be expanded to up to 4 schedules when a Wi-Fi connection is established.



3 Date & Time

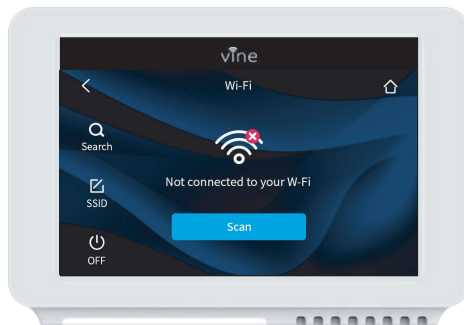
ON DEVICE: Please enter your location's current date and time; once the device is registered or linked to a user account, the date and time on the device will be updated automatically to the current time associated with the user account.



4 Wi-Fi Setup

A reliable and stable Wi-Fi connection is required to smart features such as remote control, weather forecast etc. Follow the on-screen instructions to complete Wi-Fi setup.

The registration screen will show a success notice once it's correctly connected to the Wi-Fi, follow the instructions on the screen to complete setup. You can now add the device to a user account after downloading the mobile app and setting up an account.



SCAN | Tap the Wi-Fi icon to enter the Wi-Fi setup screen, then tap the Scan icon to list available Wi-Fi networks. Follow on-screen instructions to complete the Wi-Fi setup.

MANUAL ENTRY | If the network is a hidden one, press SSID button on the scan page to bring up the interface which allow you to enter your own SSID, follow the on-screen instructions to complete Wi-Fi Setup.



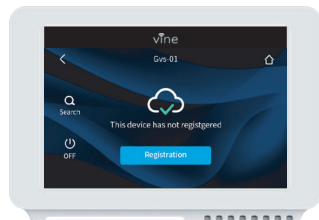
Follow instructions on the next page to add the device to your account.

Possible reasons for Wi-Fi connection failure:

1. Wi-Fi signal is too weak or 5G Wi-Fi network;
2. SSID contains non-ASCII characters;
3. Incorrect password;
4. Wi-Fi works but your internet is inactivated;
5. Additional webpage authentication is required.

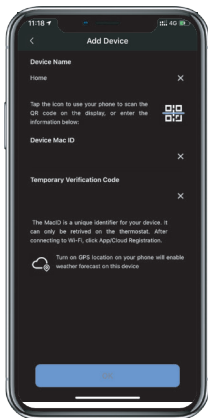
An account ID will appear once the connection is established successfully, this ID is for the network to which the device has been added.

For an unregistered device, a message will be displayed indicating the device needs to be registered.



Add Device to your Account

Return to your mobile app, you will be asked to enter the MAC-ID and the Temporary Verification Code.



The Temporary Verification Code (TVC) is a 4-digit code randomly generated each time you enter this screen, it expires after 180 seconds (3 minutes). Tap the Temporary Verification Code to generate a new one if it expires.



Auto Reconnect

If your device loses connection with your wireless network, it will automatically attempt to reconnect every two minutes until it gets connected. Any manual network reconfiguration of the thermostat will stop automatic reconnection attempts.

Wi-Fi can be manually turned off or on. Turning off your Wi-Fi will also disable the internet connection and all smart features, including remote access to the device from mobile app.



Mode Setup

The HVAC system settings depends on the type of system you use, common options are shown below:



Cool

Turn on cooling when the current temperature rises above the setpoint.



Heat

Turn on heating when the current temperature drops below the setpoint.



Auto

Activate the heating or cooling system as required to keep your home within the configured range of setpoint.



EM. Heat

Use ONLY the Emergency Heat or backup heat source to maintain the heat setpoint. This option only appears if Emergency heat is configured in the Equipment menu.



Off

Turn the system off. When the system is off, only the current temperature will be displayed on the Home screen.

On the Thermostat:

Tap the System Mode icon on the Home Screen to select your system mode of thermostat between: Cool, Heat, Auto, Emergency Heat or Off.

Emergency Heat (Em Heat) mode is only available if you have selected Heat Pump as your Heat Type and enabled the Emergency Heat function in the setup menu.



Fan Setup

The Fan menu displays the current furnace fan setting. Depending on your system, one or more of the following options are shown:



Force fan to run continuously, regardless of the scheduled programming.



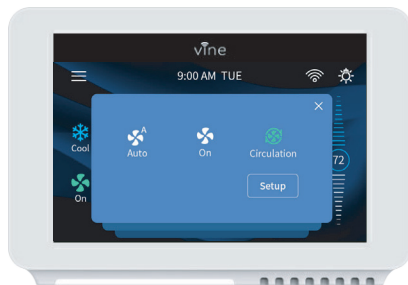
Enable fan when the system is actively heating or cooling your home, or to satisfy the Minimum Fan Runtime setting.



The Fan will turn on and off one a user programmed schedule (Circulation schedule can be programmed on the device and the app).

On Thermostat:

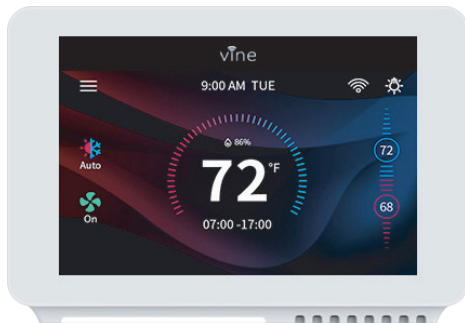
Select Main Menu > Fan, tap the Fan Mode icon on the Home Screen to select your system mode of thermostat between: Auto, On, or Circulation.



Adjust the Temperature:

You can override the scheduled temperature by tapping the setpoint on the right to slide up and down to change the blue number represents the cool set point; the red number represents the heat set point.

When the thermostat is in Auto mode, you must first select either your heating or cooling setpoint depending on which setpoint you would like to modify.



Temporary hold and holding one temperature

To temporarily change your setpoint, tap the setpoint on the right to slide up and down, your thermostats will display the time it will hold for next to the setpoint, it will hold your new setpoint until the next scheduled setpoint

If you want to hold one temperature, adjust the set point by tapping the setpoint to slide up and down; then click “Hold”, the thermostat will hold this setpoint until you click “Cancel” to cancel your temporary adjustment.



Menu Setting

Menu setting has included all setting option for the thermostat.



Weather

This helps to check the weather in your location and the forecast of the 5 future days.

EZ Comfort

To have a quick setup for your setpoint at your home.

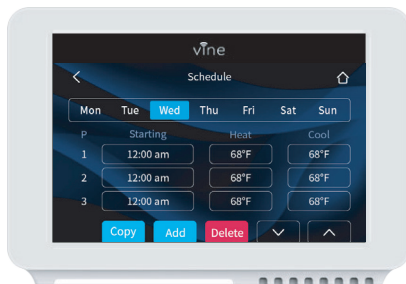
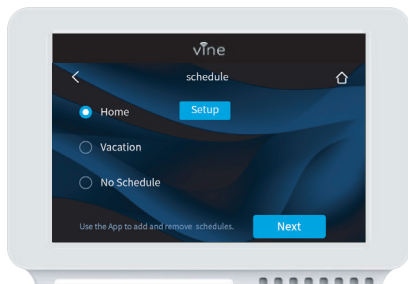


Programming Schedules

There are only two default schedules (Home and Vacation) available for selection when the device is offline. If the Internet connection is established, you may have up to 4 schedules, follow steps below to program:

- 1 Select “Schedule.”
- 2 Select which day type you want to edit: weekdays or weekend.
- 3 Select which set point you want to edit.
- 4 Adjust the set point using the up and down arrows.
- 5 Use the arrow in the upper left hand corner to save and return to the set points.
- 6 Continue to edit the set points as you desire.
- 7 Use the arrow in the upper left hand corner to return to “Schedule” screen.

SETUP



Setting

1. Date & Time

Setup your thermostat date& time

2. Screen

Select the brightness and screen off time.

3. Night-light

Select the brightness of the night-light.

4. Temperature

Follow the on-screen instructions to set temperature display unit (C/F) and temperature safety functions.

5. Advanced Setting

Designed for HVAC professional who want to modify advanced feature for better unit control.



Advanced Setting:

To access the Equipment Setup, click on a setting and use the scroll wheel to modify the default value by following steps: Menu- Setting- Advanced setting.

Terminal	Default	Max	Min	Description
Deadband	1° F	2° F	0.5° F	A temperature range between the current temperature and the heating setpoint, where heating or cooling is not engaged.
Fan Delay	60s	120s	30s	The time fan continues after mode turn off.
Min Run time	180s	300s	60s	The min. time system on after engaging.
Cycle time	180s	300s	60s	Waiting time between heating and cooling.
Runtime	/	/	/	View system runtime, Heating, Cooling, Air Filter.
Sensor Calibration	0° F	10° F	-10° F	Ability to adjust temperature readings to improve sensor accuracy as the thermostat nears the end of its lifecycle after years of use.

Installer Access

To access the Installer Access, click Advanced Settings, enter the Professional Access Code and enter the below Action code in the parenthesis below to gain access to below setting.

Initial Setup (IS)

Use this code to repeat the initial setup process.

Sensor Calibration (SC)

Ability to adjust temperature readings to improve sensor accuracy as the thermostat nears the end of its lifecycle after years of use.

Sensitivity Level (SS)

Ability to adjust how sensitive your thermostat sensor is to changes in the air temperature. The lower the level, the more your system cycles to maintain the setpoint.



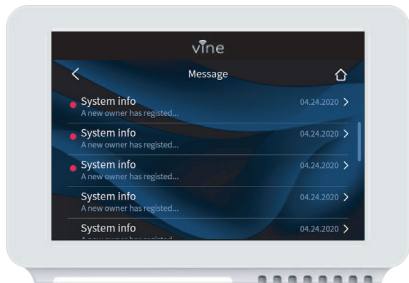
Message

To have the System Alert, Filter change Reminder, service message.

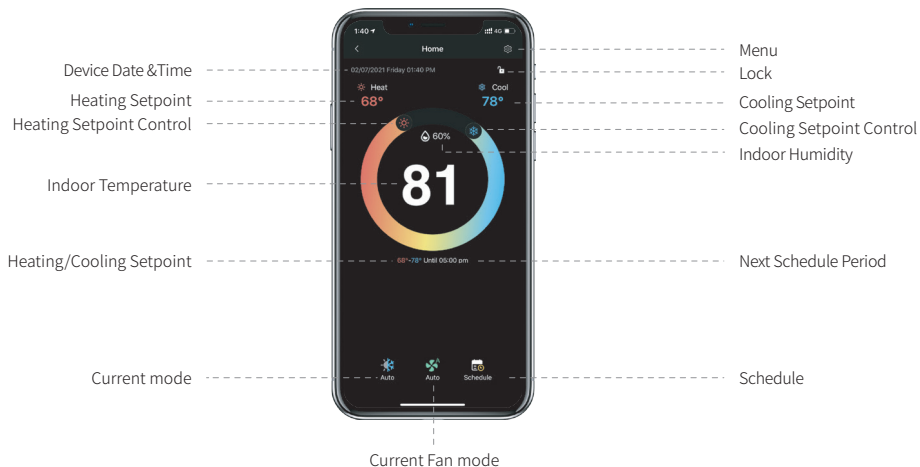
About

Displays a quick glance at your thermostat information.

It includes your model number, MAC ID (uniquely identifies your thermostat), build date, firmware version, technical support contact information.



App Main Screen



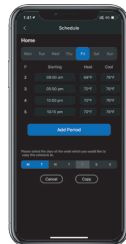
Program/Adjust a schedule

1. To add a new Schedule, click the plus (+) in the top right-hand corner, name your schedule and click OK.
2. To modify an existing Schedule, select a Schedule from the list it will change to programming screen.
3. If you want to delete an Existing Schedule, select the schedule and swipe left, select Delete.



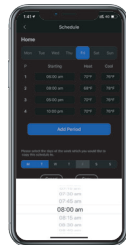
Add a new period

Tap "Add Period" button and select and set starting time, heating setpoint and cooling setpoint.



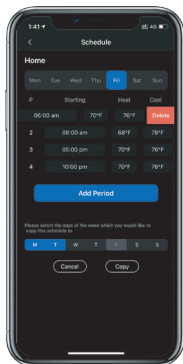
Edit an existing period

Tap on the starting, heating or cooling value of the existing period to edit as you desire.



Delete an Existing Period

To delete an existing period, swipe left on the existing period and click delete.

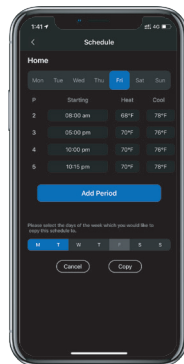


Copy a schedule

To copy a schedule to other days of the week, tap and select the days you want to copy at the bottom of the screen, then tap "Copy".

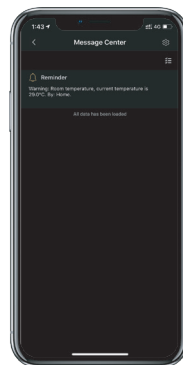
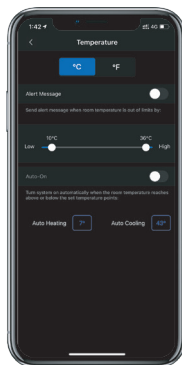
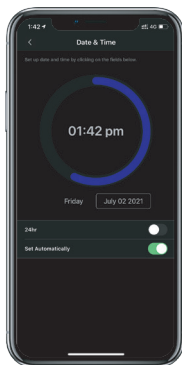
Save schedule

Use the arrow on the upper left corner to save and return to the schedule list.



Device Settings

Follow the on-screen instructions to view and modify the thermostat settings for the night--light, brightness and schedule, date & time, temperature units, safety functions regarding your thermostat.



Advanced Features

Except from the afore-mentioned basic settings, Vine Smart Wi-Fi Thermostat also provide possibility to connect to the Alexa and Google Assistant, hence control your room temperature through a simple voice comes true. Follow our instructions below to get connected with Alexa/Google.

How to connect to Alexa?

- 1 . Download and register the thermostat as instructed in page 1 ~ 39.
- 2 . Download Amazon Alexa app and set up your Alexa-enabled device.
- 3 . Tap "Menu" button on the upper left corner of Alexa app main screen.
- 4 . IMPORTANT step - link Skill.
 - ① Tap "Skills" in Alexa app menu.
 - ② Type and search "Vine Control", then choose and tap "enable" to enable the skill.
 - ③ Enter the Vine Control APP account and password, then tap "Link Now" to link your Vine Control account to Alexa Skill.

Now you can control your thermostat over Amazon Alexa.

5. Common commands

Common commands for Alexa to control Vine Thermostat:

Alexa, turn (Device Name) on.

Alexa, turn (Device Name) off.

Alexa, Change (Device Name) Mode to Cool/Heat/Auto.

Alexa, Increase (Device Name) by __ degrees.

Alexa, Decrease (Device Name) by __ degrees.

Alexa, Set (Device Name) to __ degrees.

Alexa, what is the (Device Name) set to?

Alexa, what is the temperature of the (Device Name)?



How to connect to Google Assistant?

1. Download and register the thermostat as instructed in page 1 ~ 39.
2. Download Google Home app and set up your Google-enabled device.
3. Tap "+" button in the middle of the Google Home app screen.
4. IMPORTANT step - link Action.

- 1 Tap the sidebar menu on the upper left corner of the main page of Google Home, select "Home Control".
- 2 Tap the "+" button on the lower right corner and search for "Vine Control"
- 3 Top open "Vine Control" and select country, then enter app account/password and tap "Link Now" to link your Vine account to Google.
- 4 Enter the Vine Control app account and password, then tap "Link Now" to link your Vine Control account to Alexa Skill.

Now you can control your thermostat over Google Home.

5 . Control your smart device with Google Home

Common commands for Google Home to control Vine Thermostat:

Hey Google, what' s the __ temperature?

Hey Google, make it warmer (or cooler)

Ok Google, set the temperature to __ degrees

Ok Google, raise (or lower) the temperature __ degrees

“Ok Google, what is the current temperature in the Bedroom?”

“Hey Google, what' s the Living Room set to?”

“Ok Google, what' s the temperature of my thermostat?”

“Ok Google, turn on heat mode in the Bedroom”

“Hey Google, change to automatic mode in the Living Room”

“Ok Google, turn on cool mode in the Bedroom”

NOTE: Google Home currently supports only English Commands.



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